



MAGPIES

S P O R T I N G C L U B

MAGPIES SHOP - RETURN POLICY

Magpies is proud to offer our members quality merchandise for purchase via our website or at reception.

EXCHANGES Returns for exchanges will be accepted provided:

- The return is, or has been initiated, within 14 days of purchase
- The product was not marked 'final sale' at time of purchase
- The product is in original condition, unworn and unused
- Proof of purchase is presented

Approved exchanges allow the product to be exchanged for a different size or the value to go towards another product. For products to be returned by post you will be required to pay for costs and expenses in returning the product to Magpies Sporting Club (we encourage you to use a trackable service as any lost returns can not be exchanged) plus the cost and expenses of the replacement product to be posted back to you.

EXCHANGE PROCEDURE

For eligible exchanges either:

1. Return the product in person to Magpies Sporting Club reception during trading hours
2. Email marketing@magpiesmackay.com.au to initiate a postage return

REFUNDS

If the product has been received as advertised without fault we are not able to offer a refund.

If the product has a minor flaw please contact us at Magpies Sporting Club reception or email marketing@magpiesmackay.com.au. We will request evidence of the flaw and proof of purchase.

Our products come with guarantees that cannot be excluded under the Australian Consumer Law. In the unlikely event that the product has a major fault you are entitled to a repair, replacement (subject to stock availability) or refund. Please contact us at Magpies Sporting Club reception or email marketing@magpiesmackay.com.au. We will request evidence of the fault and proof of purchase.

